

NF Members and Employees

How to activate a NF Member's account on the FEI Database

You have created a profile for a new NF Member? You need to activate their account?

They need to have a login to be able to access the FEI IT platforms?

Step 1: Go to the Person's profile on the FEI Database (<https://data.fei.org>) and scroll down to the bottom of the page.

Under the Login section you will see the Status of the account is listed as 'No Account'.

Login

Status	No Account
Login (FEI ID)	10222637
Email Address	sarah.test@info.com

Send account creation email

Click on **Send account creation email**.

Please note: This button is only available for NF Members with NF USER ADMIN access on their account.

Step 2: A screen will appear displaying the email that will be sent to your NF Member to activate their account.

You can add some extra text in the bottom section then click on **Send email**

NF Members and Employees

Dear Sarah,

Your login is: 10222637 (this is your FEI ID number)

To activate your FEI ID account and to create a password, please click on the link below (or copy/paste it in your web browser) and follow the on-screen instructions:

Link to activate your account:
<https://idata.fei.org/User/UserCreation.aspx?p=EEE33CAD3F488F843EDF8827091B9289D4A91E13899EFBA58509A2130725528161D3A36C69F2D02E1DD0A22A8084B6AC>

Please note that this link will expire in 15 days.



For any question please contact: usersupport@fei.org

Kind regards,

Fédération Equestre Internationale
HM King Hussein I Building
Chemin de la Joliette 8
1006 Lausanne

t +41 21 310.47.47
f +41 21 310.47.60

You can add additional text below that's will be displayed on the top of the email:

Cancel

Please note: do not click on the link in the email, this is for the NF Member who is receiving the email.

Step 3: Once the email has been sent, the Status of their account will be listed as "Pending" until they have created a password for their account.

Click here to see [How to grant access to NF Members on the FEI Database](#)

Unique solution ID: #1203

Author:

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