

# All Users

## How to access and explore the NEW Dashboard on the FEI HorseApp

### What is the NEW Dashboard on the FEI HorseApp?

When you log in to the FEI HorseApp as an Athlete/Groom/Owner, you directly land on your Dashboard.

[Click here to see how to log in to the FEI HorseApp.](#)

This NEW Dashboard which will be available on **7 October 2024** in the FEI HorseApp, gives you an overall view of the Horses you are associated with and the Horse Health Requirements that must be fulfilled for the FEI Horses you are associated with that have an entry for an upcoming FEI Event.

You must be associated with your Horse and your Horse be listed on your **My Horses** list before you can see your Horse(s) on your Dashboard on the FEI HorseApp.

[Click here to see how to manage My Horses on the FEI HorseApp.](#)

### What are the different sections of your Event Dashboard on the FEI HorseApp?

You will find three different sections on your NEW Dashboard: the **MY HORSES** dashboard, the **EVENTS** dashboard and the **SANCTIONS** dashboard.

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## **MY HORSES Dashboard**

You will see all the Horses you are associated with and the level of completion of their profile information. To have 100% of your Horse's profile completed, check what you need to do on the stripe below.

If you click on one of the Horse(s) listed under **MY HORSES**, you will directly land on the Horse details section.

## **EVENTS Dashboard**

Under the section **EVENTS**, you will see the requirements status of your Horses that are entered on the FEI Entry System for an upcoming FEI Event or already identified as being present at an FEI Event or has a Self-Certification form filled in for the relevant Event.

**Step 1:** Click on the little arrow next to the Venue name to see the list of your Horse(s) identified at this specific FEI Event.

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**Step 2:** Click on the little arrow next to the Horse's name to see the status of the Horse Health Requirements for your Horse(s).

In the example below, you will see that all the Horse Health Requirements are correctly fulfilled for the Horse LATTE MACCHIATO, it is **Looking good!**. The **Pre-Event Temperatures** were entered on the FEI HorseApp, the **Self-Certification Form** was filled in for that Event and the Horse was **Examined on Arrival** by the FEI Veterinarian. At the moment, the **Event temperatures** are also registered in the FEI HorseApp but as the Horse has not yet been checked-out by the Organising Committee, the Person Responsible must continue entering the two daily temperature readings on the FEI HorseApp.

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For the example below for CHAMPONY, we can see this Horse was not yet identified as being present at the FEI Event as the **Examination on Arrival** has **NO INFO**. However, as this Horse has an accepted entry for that Event on the FEI Entry System, it appears on your **Events** dashboard. The **Self-Certification Form** is with the mention **ATTENTION** because it has not yet been filled in for that Event but as this Horse has not yet arrived at the FEI Venue, the Person Responsible is still in time to fill in the form prior to arrival. You have to **take action** prior to the Horse arrival at the FEI Venue.

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**Step 3a:** If you click on the requirement **Self-Certification Form** as an example, you will find further information about the requirement and its status. You see here the **ATTENTION** status as the Self-Certification Form is not filled in for that Event. You will find further information on the requirement, **What does it mean** and **What can I do**. Click on **Self-Certification Forms** to fill in the relevant form for that Event. You can click on each of the requirements to see their status.

**CHAMPONY (107LH16)****Lexington, KY (Horse Park)  
(USA)**REQUIRES  
ATTENTION

18/09/2024

06/10/2024



SC

Self-Certification  
Form

ATTENTION

**What does it mean?**

You have not yet filled in the Self-Certification Form for your horse CHAMPONY.

When attending an FEI Event you need to submit the Self-Certification Form prior to the Examination on Arrival.

Failing to do so might result in a sanction for this horse.

**What can I do?**

Open the profile of CHAMPONY, then in the Horse Health menu open Self-Certification Form and fill it in for Lexington, KY (Horse Park) (USA) (-)

[SELF-CERTIFICATION FORMS](#)

**Step 3b:** If you click on the icon next to the **ATTENTION** status for the **Self-Certification Form** as an example, you will directly land on the page to create a new Self-Certification Form.

**CHAMPONY**

107LH16

1 Horse Health Requirements  
violation(s)

Expand

CREATE NEW

**Current Self-Certification Forms**

No current Self-Certifications to show

**Past Self-Certification Forms  
(showing only the last 14 created)****Paris (FRA)**

02/09/2024

PG-PED

07/09/2024

**Istanbul Kemer Country  
Club (TUR)**CH-Balkan-S,CH-Balkan-L-  
S,CH-Balkan-Y-S,CH-  
Balkan-J-S,CH-Balkan-Ch-  
S,CSIYH1\*,CH-Balkan-  
D,CH-Balkan-Y-D,CH-  
Balkan-J-D,CH-Balkan-Ch-  
D

01/09/2024

08/09/2024

**Ocala, FL (WEC) (USA)**

28/03/2024

CPEDI3\*

31/03/2024



[Click here to see how to submit my Horse Health Self-Certification Form on the FEI HorseApp.](#)

**Step 4:** On the example below, you see the status **SANCTION ISSUED** next to the Venue name. A sanction was issued for one of your Horses present at this Event.



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You will see the status **Sanction** status under the name of the Horse ESPRESSO KAZAAR and the **Pre-Event Temperature** in **red**. This means that the Pre-Event Temperature(s) was not registered on the FEI HorseApp for this Horse and it is the reason why the Horse has received a sanction. This sanction cannot be removed. As explained on **Step 3a** click on the requirement to find out more details. If you click on **Pre-Event Temperature**, you will land on the temperature dashboard of the Horse and can see which temperature(s) was missing.

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**Please note:** When a sanction is issued, an email notification is sent to all persons associated with the Horse, to the owner and the National Federation to inform about the sanction.

**Step 5:** You will see when the **EVENTS** dashboard was last updated on the top right corner. Click on **Last update** to have your **EVENTS** dashboard updated.

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## **Key:**

### **Pre-Event Temperature:**

The AM & PM Horse temperature readings of the three days prior to the Horse's arrival day at the FEI Event must be entered on the FEI HorseApp.

### **Self-Certification Form:**

The Horse Health FEI Self-Certification form must be filled in for the relevant Event for all Horses attending a FEI Event, prior to arrival at the FEI Event.

### **Examination on Arrival:**

The Horse is examined on arrival by the FEI Veterinarian. This will turn green when the Horse will be examined on arrival by the FEI Veterinarian. You can click on the eye icon to see the scanning information of the Horse.

### **Event temperatures:**

The AM & PM Horse temperature readings must be entered on the FEI HorseApp whilst at a FEI Event.

### **OC Checkout:**

The Organising Committee must check-out your Horse on the FEI HorseApp on the departure day. This will turn green when the Horse is checked-out on the FEI HorseApp. You can click on the eye icon to see the scanning information of the Horse.

**[Click here to find further information about the Horse Health Requirements.](#)**

### **Colors/status guide:**

**NO INFO:** there is no information provided

**OK/Looking good:** there is no action required, the requirement is correctly fulfilled or the EOA/OC Checkout are performed

**ATTENTION/Take action:** the requirement is not fulfilled but you still have time to fulfil this requirement on the FEI HorseApp, you will see a warning message informing you about what is missing and what you can do. Click on the relevant requirement to find further information.

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**SANCTION/SANCTION ISSUED:** the requirement was not fulfilled, a sanction has been issued for the Horse for being in violation of one of the Horse Health Requirements as laid out in the [FEI Veterinary Regulations](#). Click on the requirement to find further information.

**Please note:** The Dashboard on the FEI HorseApp is linked to the FEI Entry System. If your Horse has an accepted entry on the FEI Entry System, it will be listed under the Events dashboard and you will see if the Horse Health Requirements are correctly fulfilled for that upcoming FEI Event.

If you have a Horse listed under the Events dashboard that will not compete at the relevant FEI Event, we invite you to contact your National Federation so they can remove the entry of the Horse on the FEI Entry System.

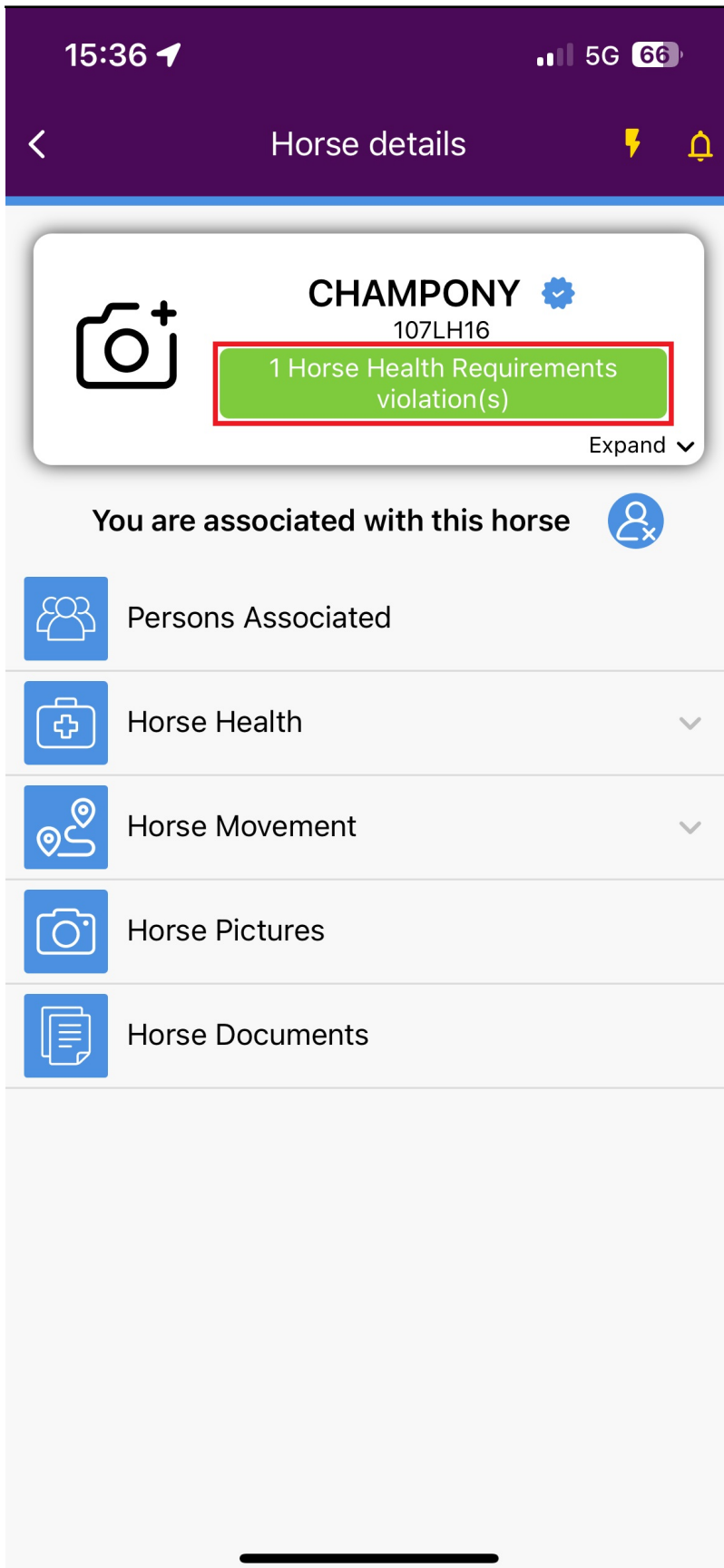
[Click here to see how to contact your National Federation.](#)

## **SANCTIONS Dashboard**

**Step 1:** You will see the list of all your Horses you are associated with and their sanction(s) level.

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**Step 2 - Option a:** Click on the **Horse's name** to go to the Horse's details page on the FEI HorseApp and then click on the **Horse Health Requirements violation(s)** to find further information about the sanction(s) the Horse has received.



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**Step 2 - Option b:** Click on the sanction **Level** to find further information about the sanction(s) the Horse has received.

**Step 3:** You will land on the Horse health requirements section of the Horse and see further information about the sanction(s) the Horse has received.

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15:36 ↗

5G 66



Horse health requirements



**CHAMPONY**   
107LH16

Expand ▾

**Offense period** ^  
13/09/2024 - 12/09/2025

**Istanbul Kemer Country Club (TUR)**  
01/09/2024 - 08/09/2024

Level 1

Arriv. date	Sanction date	Departure date
03/09/2024	13/09/2024	

Show temperature(s) missing

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If you have any questions or require further information, please contact:  
[usersupport@fei.org](mailto:usersupport@fei.org)

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