

# All Users

## How to register as a Groom with the FEI

You are the Groom of certain FEI Horses?

You regularly attend FEI Events as a Groom?

As a Groom, you can now self-register and create a FEI account to have access to exclusive features on the FEI HorseApp that will be useful now and in the future.

**Step 1:** Go to <https://data.fei.org/GroomSelfRegistration>.

If you do not already have a FEI ID number, select **NO** and complete the form with your personal information. The fields marked with a \* are required.

Scroll to step 6 if you already have a FEI ID number.

### Self-Registration Form for Grooms

You are a Groom working with Horses at FEI Events? You manage FEI Horses at home or on the road?

In light of the recent EHV-1 outbreak and the required measures for return to competition, we invite you to create your FEI account below to access exclusive features on the FEI HorseApp that will be useful now and in the future.

Click [here](#) to download the FEI HorseApp and find out more.

Once you have filled in the form below, you will receive an email to activate your account and create a password. The email might end up in your junk mail folder, so keep an eye out for it.

To note: if you already have an FEI ID number, for example as an FEI Athlete, but do not yet have an active account (a password), please enter your FEI ID below to activate your FEI account.

If you don't know your FEI ID number or can't login, please contact us: [usersupport@fei.org](mailto:usersupport@fei.org).

**Do you already have an FEI ID?**

**FEI ID**

**Civility**

**First Name \***

**Family Name \***

**Date of birth**

**Gender \***

**Email address \***

**Mobile phone**

☒ No ☐ Yes

-

dd/mm/yyyy

-

☐ I'm not a robot

Submit

reCAPTCHA

Privacy - Terms


**Step 2:** Once you have checked all the information is correct and you have

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confirmed you are not a robot by accepting the reCAPTCHA, you can click on **Submit**. This will create your FEI profile.

Mobile phone

I'm not a robot

  
reCAPTCHA  
[Privacy](#) - [Terms](#)

Submit

**Step 3:** You will be notified that your FEI profile has been created. An email will be

Your profile has been created and a confirmation email has been sent to the provided email address with a link to finalise the creation of your account.

sent to your address to finalise the creation of your account.

**Step 4:** Below is an example of the email you will receive from the FEI. If you do not receive an email within 5-10 minutes, please check your junk/spam folder.

- You will see your FEI ID which you will use to connect to the FEI HorseApp.
- Click on the link highlighted below to finalise the activation of your account.

Dear Jean ,

**Your login is:** **10230009** (this is your FEI ID number)

To activate your FEI ID account and to create a password, please click on the link below (or copy/paste it in your web browser) and follow the on-screen instructions:

Link to activate your account:

<https://data.fei.org/User/UserCreation.aspx?p=A2E4294780027D7C3283203C38577BA39E76DC819EF496163D82999CE46726988E9115F638428D5F11BEF63942>

Please note that this link will expire in 15 days.

For any question please contact: [usersupport@fei.org](mailto:usersupport@fei.org)

Kind regards,

Fédération Equestre Internationale  
HM King Hussein I Building  
Chemin de la Joliette 8  
1006 Lausanne

t +41 21 310.47.47  
f +41 21 310.47.60

**Step 5:** Once you have completed all the steps above, you are ready to log in to the FEI HorseApp with your FEI ID and password (the one you would have just created when activating your account).

Please note: If you get the message below when trying to create your profile, it

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probably means you already have an FEI ID number. Please check [here](#) if you do not remember your FEI ID or contact [usersupport@fei.org](mailto:usersupport@fei.org)

The Person record could not be created because some similar records already exist. Please contact the FEI at [usersupport@fei.org](mailto:usersupport@fei.org).

## You already have a FEI ID number?

**Step 6:** If you already have an FEI ID number but have not yet activated your account or setup a password, you can this form to do so - click on **YES**, add your FEI ID number and click on **Submit**.

This will activate your FEI account for your to be able to log in on the FEI HorseApp.

|  |   |
|--|---|
| Do you already have an FEI ID?           | <input type="radio"/> No <input checked="" type="radio"/> Yes |
| FEI ID *                                 | 10230009  |
| Civility                                 | -   |
| First Name *                             | Jean  |
| Family Name *                            | PAD   |
| Date of birth                            | dd/mm/yyyy  |
| Gender *                                 | Male  |
| Email address *                          | j*****d@e****.com   |
| Mobile phone                             |   |
| <input type="checkbox"/> I'm not a robot | <input type="button" value="Submit"/>                         |

**Please note:** If you are not sure if you have an FEI ID number or do not remember your FEI ID number, you can search on the FEI Database [here](#). Please don't create multiple profiles for the same person.

If you have any questions or require any assistance, please contact [usersupport@fei.org](mailto:usersupport@fei.org)

Unique solution ID: #1243

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Last update: 2021-12-10 11:39