

# All Users

## How to log in to the FEI HorseApp

You are an Athlete, National Federation, Veterinarian, Groom, Owner, Trainer, Official or Event Organiser and you would like to log in to the FEI HorseApp?

**Step 1:** Download the FEI HorseApp on your smartphone or tablet. The application is available on both iOS and Android Devices.

[Click here for all information related to the FEI HorseApp including the links to download the App.](#)

**Step 2:** Open the FEI HorseApp, enter your **FEI ID** and **Password** and click on **Log in**.

**Step 3:** Once you are logged in, you will have access to the functionalities that are specific and available for your role.

[Click here for all information related to the FEI HorseApp.](#)

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### **You are trying to log in to the FEI HorseApp but you can't remember your password?**

#### **Step 1:** Click on **Forgot your password ?**

You will have to enter your FEI ID and the email address that is linked to your FEI profile. An email will be sent to reset your password. If you do not receive this email within 5-10 minutes, please check your junk/spam folder.

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**You have an FEI ID number but you have never activated your FEI account? (you do not have a password)**

**Step 1:** Click on **Don't have an account? Create one.**

Once the required information submitted, you will receive an email to confirm the activation of your account.

[Click here to see how to create your FEI account on a FEI mobile application.](#)

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### **You are trying to log in to the FEI HorseApp but you do not have an FEI ID?**

If you are an Athlete, Owner or Trainer please contact your National Federation.

Click [here](#) to find the contact details of all the National Federations.

If you are the Groom of certain FEI Horses, you can self-register and create a FEI account.

[Click here to see how to register as a Groom with the FEI.](#)

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If you have any questions or require any assistance, please contact [usersupport@fei.org](mailto:usersupport@fei.org)

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